

DAVID C. PROVOST

WWW.DAVEPROVO.ST

dave@daveprovo.st
(774) 232-8522

733 Leatherstone Lane
Fuquay Varina, NC 27526

QUALIFICATIONS

Specialty librarian with experience and skills at all aspects of academic librarianship, from access services and collections management to systematic literature reviews and user experience. Broad experience across multiple fields, spanning an expanding range of duties and responsibilities, including the ability to manage individuals and generate results. Significant exposure to veterinary medicine and information technology. Able to interact at all levels of an organization, with a demonstrated commitment to community building and cultural competence.

CURRENT POSITION

NC State University Libraries

Research & Outreach Librarian

Raleigh, NC

2020 – Present

Instruction, Consultation & Reference

- Co-teach in multiple DVM classes.
- Deliver student and house officer orientation sessions and develop orientation materials.
- Perform consultations with students, faculty and staff.
- Provide in-depth reference and research services, referring to and coordinating with librarians across the university. Perform reference management and search strategies instructional sessions.

Research Collaboration

- Assist students, house officers, and faculty with all phases of the research lifecycle.

Clinical Outreach

- Develop and establish embedded clinical librarianship program within NC State's veterinary teaching hospital.
- Consult with residents, interns, students and other veterinary trainees on Evidence-Based Medicine research strategies and methods.

Collection Development

- Key member of VML Collections Committee, with responsibility for electronic and print monographs
- Member of University Libraries Collections Committee, provide input and guidance on journal subscriptions, e-book packages, and other large financial commitments.

Access & Discovery

- Collaborate with librarians across the university to ensure access to electronic point-of-care resources including books, journals, and databases.
- Develop and maintain VML and Libraries web pages with Libraries' Web Team.

Community Building

- Multiple cultural competence certificates and safe ally status.
- Participate in wellbeing, mental health, and cultural sensitivity training opportunities through the Libraries, the CVM, and the University.

ADDITIONAL EXPERIENCE

NC State University Libraries

Raleigh, NC

University Library Technician

2016 – 2020

Coordinated and supervised day-to-day operations of specialty branch library at NC State College of Veterinary Medicine. Hired, trained and managed student workers, including scheduling and personnel duties. Performed circulation and basic reference services.

NC State University Veterinary Hospital

Raleigh, NC

Business Office Specialist

2014 – 2016

Responsible for wide range of administrative duties within NC State Veterinary Hospital Business Office. Worked in multiple specialty and emergency services with doctors, technicians, clients and referring veterinarians to ensure correct billing and excellent client service. Designed and implemented new procedures, using Lean Healthcare methodologies, to increase efficiency and improve faculty, staff, and student experiences.

NC State University Veterinary Hospital Pharmacy

Raleigh, NC

Inventory Manager

2010 – 2014

Provided inventory management services for world-class veterinary teaching hospital pharmacy. Completed Lean Healthcare projects to streamline procedures and provide cost savings throughout the hospital.

Cape Animal Referral and Emergency Center

South Dennis, MA

Interim Hospital Manager/Client Service Manager

2007 – 2008

Client Service Representative

2006 – 2007

Promoted to senior management position at Cape Cod's only 24-hour emergency and referral veterinary hospital. Developed and implemented hospital-wide policies and procedures.

Bank of America

Chatham, MA

Teller Coordinator

2005 – 2006

Managed all teller operations for busy full-service bank branch. Provide industry-leading customer service. Responsible for meeting all security, safety, and loss prevention requirements.

NH Land and Community Heritage Investment Program

Concord, NH

Historic Resource Grant Administrator

2002 – 2004

Administered over 60 grants to historic rehabilitation projects from pre-application to close-out. Collaborated with awardees, building professionals, local, state, and federal officials to ensure adherence to project standards and requirements. Developed application materials and evaluation system for grant rounds.

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EDUCATION

University of North Carolina at Greensboro, Greensboro, NC

Graduated in 2022 with Master's degree in Library and Information Science. GPA 3.93

University of Vermont, Burlington, VT

Graduated in 2001 with Master of Science degree in Historic Preservation. GPA 4.00

Tufts University, Medford, MA

Graduated Magna Cum Laude in 1998 with Bachelor of Arts degree in Art History. GPA 3.77

Additional post-graduate classwork and training

MLIS coursework at Simmons University, Boston

Accounting and Economics at University of Massachusetts, Boston

Lean Healthcare 100H and 200H through NCSU Industrial Extension Service

NC State University Libraries Project Management Training Series

PUBLICATIONS

Hohenhaus, A. E., & Provost, D. C. (2024). A Unique Spectrum of Care Tool Provides a Self-Regulated Learning Opportunity and Facilitates Client Communication. *Journal of Veterinary Medical Education*, e20230144. <https://doi.org/10.3138/jvme-2023-0144>

INTERESTS & ACHIEVEMENTS

Presenter; Association of American Veterinary Medical Colleges Catalyze Conference	2024
"Using a SCOPE to Improve Client Communication and Enhance Learning"	
Volunteer; NC State University Committee on Admissions (Undergraduate)	2021-Present
Volunteer; NC State University Libraries Learning Programs Committee	2021-Present
Member, NC State CVM Academy of Educators	2018-Present
Volunteer; NC State University Council on Undergraduate Education	2021-2023
Volunteer; NC State University Libraries Student Appreciation Program Committee	2018-2022
Committee Chair	2020-2021
Winner, NC State Pride of the Wolfpack Award	2018
Quizmaster; GWD, LLC	2017-2024
Volunteer; Dillard Drive Elementary School and Moore Square Middle School Libraries	2010-2015
Trustee; The Laurel School (Brewster MA)	2007-2009
Presenter; Vermont Historic Preservation Conference,	2001
"Accessibility for Historic Buildings: A Field Guide"	
Winner; Tufts University History of Art Prize	1998

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